

Accreditations

Paris Smith LLP is proud to hold the Lexcel, Best Companies, Conveyancing Quality Scheme and Association of Leasehold Enfranchisement Practitioners accreditations



What is Lexcel?

This is the Law Society's practice management quality mark and is very similar to the commercial quality mark ISO9000. Lexcel has been written specifically for the Legal profession and it's clients and allows any type and size of legal practice to undergo a rigorous independent assessment every year to certify that it meets all the Law Society's required standards of excellence.

How does this help our clients?

Lexcel is only awarded by the Law Society to firms that meet the highest management and customer care standards. This means that Paris Smith LLP has in place an excellent framework to ensure that it is well managed and that the highest standards of client care are maintained, therefore ensuring a quality service is received by our clients with the minimum risk of dissatisfaction and complaints.

In short, achievement of the Lexcel standard gives peace of mind and reassurance because it is evidence of a well managed practice that is committed to providing a quality service.



What is Cyber Essentials?

Cyber Essentials is a Government-backed, industry-supported scheme that helps businesses such as ours to protect against cyber crime threats. This accreditation shows that our systems have stood up to the rigorous checks required to achieve Cyber Essentials. By displaying the accreditation logo on our website and headed paper we can deter cyber criminals and show the outside world that we are serious about combating cyber crime.



What is the Conveyancing Quality Scheme (CQS)?

CQS is a Law Society scheme that provides a recognised quality standard for residential conveyancing practices. Membership establishes a level of credibility for firms with stakeholders (regulators, lenders, insurers and consumers) based upon:

- the integrity of the senior responsible officer and other key conveyancing staff
- the firm's adherence to good practice management standards
- adherence to prudent and efficient conveyancing procedures through the scheme protocol

This scheme creates a trusted community which will deter fraud and year on year, will drive up standards.

For more information visit : <http://www.lawsociety.org.uk/accreditation/specialist-schemes/conveyancing-quality-scheme/>



What is ALEP (Association of Leasehold Enfranchisement Practitioners)?

ALEP is a not-for-profit association that brings together barristers, enfranchisement intermediaries, managing agents, solicitors and surveyors working in the residential leasehold sector. ALEP promotes best practice by vetting members to ensure they have significant expertise in leasehold enfranchisement. Membership of ALEP acts as a badge of assurance so that flat owners and freeholders can be confident that they are employment professionals with the right level of experience in handling potentially complex transactions.

For further information about ALEP, telephone 0845 225 2277 or visit www.alep.org.uk



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